



## Confirmation of Payee 'Opt out' / Back In' Request

### **What is Confirmation of Payee?**

Confirmation of Payee will check the name on the account you want to send money to and also confirm the name on your account when someone wants to send a payment to you.

The service is designed to give individuals greater assurance that they are sending payments to the right person, helping them to avoid making payments to the wrong account holder, as well as providing another layer of protection in the fight against fraud and scams.

We have automatically opted in all eligible customers to the Confirmation of Payee service.

### **Can I opt out?**

By opting out of the service you'll still be able to use Confirmation of Payee when you send a payment to another account (if available). However, your account will not be checked when another person or business tries to make a payment to you.

In the event that you do opt out of this service then individuals or businesses making payments to your account will get a message that your details can't be checked.

### **What if I want to opt back in?**

If you have already opted out of Confirmation of Payee and wish to opt back into the service. you can do so at any time. Please tick the **Opting back in** box below, sign and return the completed request to the address detailed below.



Are you;

Opting Out:

Opting back in:

**Your details**

<b>*First Name:</b>	
<b>Middle Name(s):</b>	
<b>*Last Name:</b>	
<b>*Council/Organisation Name:</b>	
<b>Sort Code:</b>	
<b>Account Number:</b>	
<b>*Address on Account:</b>	

**\*Mandatory Fields**

Once this form is submitted it will be sent to a dedicated team and they will assess your request and will inform you of the outcome within 5 Working Days.

Please make sure that the person requesting the opt out has the capacity and authority on the account to do so.



**When complete please print and return this signed form to;**

PFSL-COP@emlpayments.com